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Claim Factsheet

Frequently Asked Questions

What can I claim?

You should be compensated for your pain, suffering and discomfort, as well as for any temporary or permanent disability. If you have lost any pay or find that your ability to do your job has been affected or if you have incurred travel, medical or other expenses, then you should be compensated.

You may also be compensated, in some circumstances, for the extra care and assistance provided by friends or family as a result of your injury.

Is it worth claiming?

Even a relatively minor injury may be worth more in compensation than you would expect. You won't know until you ask and so please let us advise you.

What will it cost?

'We believe that many people are afraid of approaching a solicitor because they are worried about the cost. As we have already said, the initial interview will cost you nothing and we will advise you as to the various arrangements available, including 'No win/No fee' agreements.

How long do I have to make a claim?

The simple answer is that you have 3 years from the accident, injury or negligence in which to bring a claim, that is, to issue court proceedings. However, there are exceptions depending on the specific facts of your case and we will advise you accordingly.

How long will it take?

This depends on a number of things, including your injury and how long it takes to recover and whether or not the other party agrees to settle the claim. Even the

quickest of claims takes several months to complete; however, rest assured that we will try to get your compensation as quickly as possible.

Will I have to go to court?

The vast majority of cases are settled without the need to go to court and usually only do if a settlement can't be reached out of court. If, however, it does prove to be necessary in your case, we have considerable experience in that area and will support you all the way.

What if my child has been injured?

If it is a child that has had an accident or has been injured, then he or she can still make a claim. A parent, guardian or carer will usually deal with the claim on the child's behalf.

For the child's protection, any settlement reached must be approved by a judge and the compensation is invested until the child is 18.

What if I am to blame?

If you are entirely to blame, then you will probably not be able to make a claim. However, you may still be able to claim if you were only partly responsible for the accident or injury.

What can I do to help myself?

It will assist us with your claim if you keep a record of all expenses incurred by you as a result of the accident or negligence and if you keep any relevant receipts or invoices. If your wages are affected, then please keep all your payslips.

It would also be useful if you kept a diary recording any visits to doctors, hospital, dentists, physiotherapy, etc. and a record of your symptoms.

What should I do next?

For further information about our personal injury and/or clinical negligence work, please contact either [Jenny Ray](#) or David Landers by telephone (01273 3240041), email or by completing our [online enquiry form](#).